

# VOICEVAULT RELEASES VOICEVAULT ENTERPRISE

**London (SpeechTEK Europe), 25th May 2010 - VoiceVault, the specialist provider of voice-based biometric identity verification solutions and services, today announced the launch of its new flagship product, VoiceVault Enterprise.**

VoiceVault has released VoiceVault Enterprise, the latest version of its award winning voice biometric product. Enterprise is tailored to meet the growing needs of customers and partners needing to install and develop voice biometric solutions in corporate enterprise environments. Enterprise is a fully scalable solution based on a highly secure database-based architecture that is specifically designed for ease of integration into corporate IT infrastructure.

The Enterprise product provides a new rich API for the integration of voice biometric capabilities into an IVR call flow, or into bespoke voice applications. In addition, it provides a new powerful API that delivers the ability to integrate configuration, monitoring and reporting functionality into a customer application.

Lee Cottle, VoiceVault's Global Executive Vice President says "This is a major step forward for VoiceVault and for the voice biometrics market. We have extended our reach from our hosted service offering to provide technology that will give our customers and partners a much wider choice of implementation options. With this, the APIs deliver an unparalleled level of integratability both of the core biometric functionality but also of the all-important administration and management capabilities. All this leveraging our enhanced core biometric engine that has increased verification accuracy, increased throughput performance, and increased replay attack detection performance which is critical for establishments more susceptible to hi-tech attacks".

**Enhanced core biometric engine:** At the heart of VoiceVault Enterprise is an enhanced core biometric engine that increases verification accuracy, increases throughput performance, and increases replay attack detection performance. This is an enhanced version of the biometric engine that has been in continuous development and use within VoiceVault technology for over 20 years.

The biometric engine that drives VoiceVault technology provides robust and mature digit-based text-dependent biometric capabilities. It is renowned for the high verification accuracy that it can achieve from short utterances (small amounts of speech).

**Enterprise scalable architecture:** The use of industry standard database infrastructure provides high-security storage, ease of data replication and backup, ease of reporting, and supports the enterprise scalable architecture. The database model, along with the scalable and configurable biometric engine deployment model enables full load balancing and failover. The biometric transaction processing methodology enables different types of biometric requests to be processed differently. This provides a powerful mechanism to tune the system for transaction-type specific processing models.

**Management information and reporting:** To configure and manage the voice biometric system VoiceVault Enterprise provides a complete set of tools to configure, administer and manage the use of, and output from, the biometric engine. This interface exposes all of the functionality needed to implement a rich, secure and customizable set of voice biometric capabilities for your business processes. This includes the ability to:

- Configure biometric policies for different applications
- Manage the claimant identities of your users

- Define the processing methodology for the types of biometric enrollments and verifications you are implementing
- Report on the usage and activity of the biometric transactions
- Monitor system health, performance and throughput
- Integrate the highly configurable management functions into your own applications and business processes

## **About VoiceVault**

VoiceVault is a specialist and leader in the provision of voice-based biometric identity verification solutions and services. With operations in the United States and the United Kingdom, the company has a global customer base of public and private organisations, such as government agencies, financial institutions and healthcare companies.

VoiceVault is the only voice verification service certified and accredited to issue Advanced Electronic Signatures (voice digital certificates) and to be ISO 27001 rated.

VoiceVault provides a more convenient, practical and secure alternative to PINs, passwords or security tokens. As well as verifying an individual's identity over the phone or the Internet, VoiceVault can be employed across a diverse range of business applications, including procurement, payment authorisation and corporate security. Organisations that deploy VoiceVault can deliver enhanced levels of service to their customers, increase security while optimising identity verification costs.

For more information visit [www.voicevault.com](http://www.voicevault.com).

Media contact:  
Nik Stanbridge  
Director of Product Marketing  
VoiceVault Ltd

[nik.stanbridge@voicevault.com](mailto:nik.stanbridge@voicevault.com)